AUDIO BY
BANG & OLUFSEN

Since 1925, Bang & Olufsen has pushed the boundaries of sound. Now, we bring that century of experience into your living room. Our acoustic engineers have carefully designed and refined the audio in the STARHUB TV+ PRO for pure, powerful sound that delivers an exceptional listening experience – exactly as the artist intended.

Dolby
VISION·ATMOS

Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, Dolby Atmos, Dolby Vision and the double-D symbol are trademarks of Dolby Laboratories Licensing Corporation.

HDMI®
HIGH DEFINITION MULTIMEDIA INTERFACE

The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

Wi-Fi 6
CERTIFIED

Wi-Fi® is a registered trademark of Wi-Fi Alliance. Wi-Fi CERTIFIED 6 logo is a trademark of Wi-Fi Alliance.

Powered by
androidtv

Google, Google Play, Chromecast built-in, YouTube and Android TV are trademarks of Google LLC.

Sagemcom

All other brands and logos are trademarks or registered trademarks of their respective owners.

Model No.: SCSH900AT
Rev: 2022-04

Complies with
IMDA Standards
DA107248

253976162

PRIVACY MODE

If you do not wish to use the Google Assistant handsfree or keep the Google Assistant active, you may use the mute switch on top of the StarHub TV+ Pro.
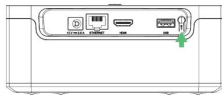
PARENTAL CONTROL TIPS

Take charge of your children's viewing. Set up a Parental PIN under My Account to lock selected channels, filter content by rating or restricting unauthorised purchases.

TROUBLESHOOTING TIPS

1 Remote control not responding

- Re-install or replace batteries and try again.
- Check if the Low Battery Indicator is lit.
- To re-initiate pairing, press the BT button at the back of the StarHub TV+ box.
- Follow the pairing steps on-screen.

2 Poor Wi-Fi connection

- Do note that Wi-Fi connections are subject to external interference.
- Connect to the 5GHz Wi-Fi network for better performance if your router does not support a single SSID for 2.4GHz and 5GHz.
- Do not place the StarHub TV+ Pro in a cabinet as doing so may impact Wi-Fi signal reception.
- Should you encounter Wi-Fi network issues, please check to ensure your Internet connection is working properly. Otherwise, try rebooting your Optical Network Terminal (ONT) and Broadband router.
- For an optimal experience, it is recommended to connect the ethernet cable (not included) directly to your router.

3 Box not responding

- Power off the box, switch it on and try again.

Visit starhub.com/tvplus-pro-help or scan the QR code on the left. If you require additional assistance for further troubleshooting.

SET UP YOUR HUB ID

Visit starhub.com/hubid-signup or scan the QR code on the left. Enter your email address and password to set up your Hub iD and provide your mobile number (for verification).

RESET YOUR HUB ID

Visit https://login.starhubgee.com.sg/sso/HubidForgot or scan the QR code on the left. If you wish to change your Hub iD password, log in to your Hub iD. Click on Change password under Hub iD profile. Enter your current and new password and click Save.

LOGIN TO STARHUB TV+ PRO VIA QR CODE USING STARHUB TV+ APP

- Download and launch the StarHub TV+ App on your mobile device.
- Login with your Hub iD and go to More.
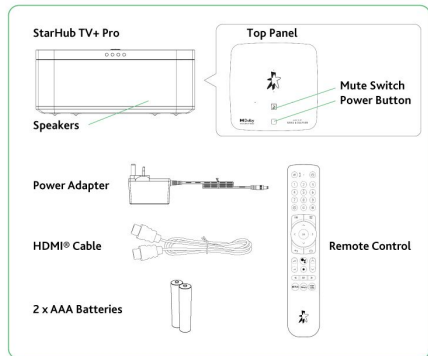- Select 'Pair with your TV' and use the QR code scanner to login.

STARHUB TV+ PRO
Quick Start Guide

AUDIO BY
BANG & OLUFSEN

WHAT'S INCLUDED

StarHub TV+ Pro

Top Panel
- Mute Switch
- Power Button

- Speakers

- Power Adapter
- HDMI® Cable
- Remote Control
- 2 x AAA Batteries

SAFETY NOTICE:

This product contains alkaline batteries. Keep the batteries out of children's reach. Do not install in incorrect direction, charge or dispose in fire.
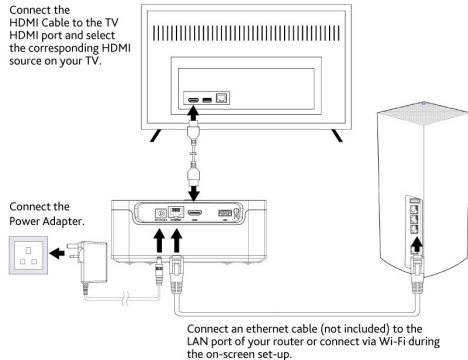
This product should only be operated in environments of temperature 25 ~ 40°C. Do not expose to direct sunlight or moisture.

GETTING STARTED

1 Connect your StarHub TV+ Pro

Visit starhub.com/tvplus-pro-help if you require additional assistance

Note: Audio output will be via the StarHub TV+ Pro Speakers.

Connect the HDMI Cable to the TV HDMI port and select the corresponding HDMI source on your TV.

Connect the Power Adapter.

Connect an ethernet cable (not included) to the LAN port of your router or connect via Wi-Fi during the on-screen set-up.

Note: For Wi-Fi connections, streaming quality may be affected if the Wi-Fi signal strength is weak.

2 Pair with your Bluetooth remote control

- Insert the two AAA batteries provided into the remote control.
- Once the StarHub TV+ Pro is powered on, follow the on-screen instructions to pair your remote control.
- Press the numeric buttons (1) and (3) simultaneously until pairing is initiated.
- You will be notified on-screen once the pairing is successful. Otherwise, please repeat the previous step.
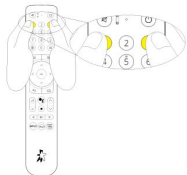
3 Complete the on-screen set-up

- If you did not connect an ethernet cable (not included) to the StarHub TV+ Pro and your router, you will be prompted to connect to your Wi-Fi network for Internet access.
- Follow the on-screen instructions to set up your StarHub TV+ Pro directly or choose to set up using your Android phone or tablet.
- You will require a Google Account[1] to proceed.
- Login with your Hub iD[2] to start viewing!
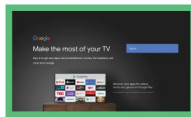
To watch on the go, download the StarHub TV+ app.

[1] A Google Account is required to access Android TV services and download apps from the Google Play Store.

[2] To create a Hub iD, please visit www.starhubtvplus.com/login and click Sign Up.

USING YOUR REMOTE CONTROL

Low Battery Indicator

- Mute / Unmute
- Numeric (0-9)
- Info (More Information)
- TV Guide
- D-Pad Navigation (Up / Down / Left / Right)
- Back
- Volume (+ / -)
- Recording (Coming soon)
- Rewind
- Netflix

- Microphone
- Power On / Standby
- Apps (Shortcut)
- Live TV
- OK (Select / Confirm)
- Home
- Google Assistant
- Channel (Up / Down)
- Play / Pause
- Fast Forward
- Prime Video
- Disney+