DOLBY AUDIO™
Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories.

HDMI™
HIGH DEFINITION MULTIMEDIA INTERFACE
The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

WiFi CERTIFIED
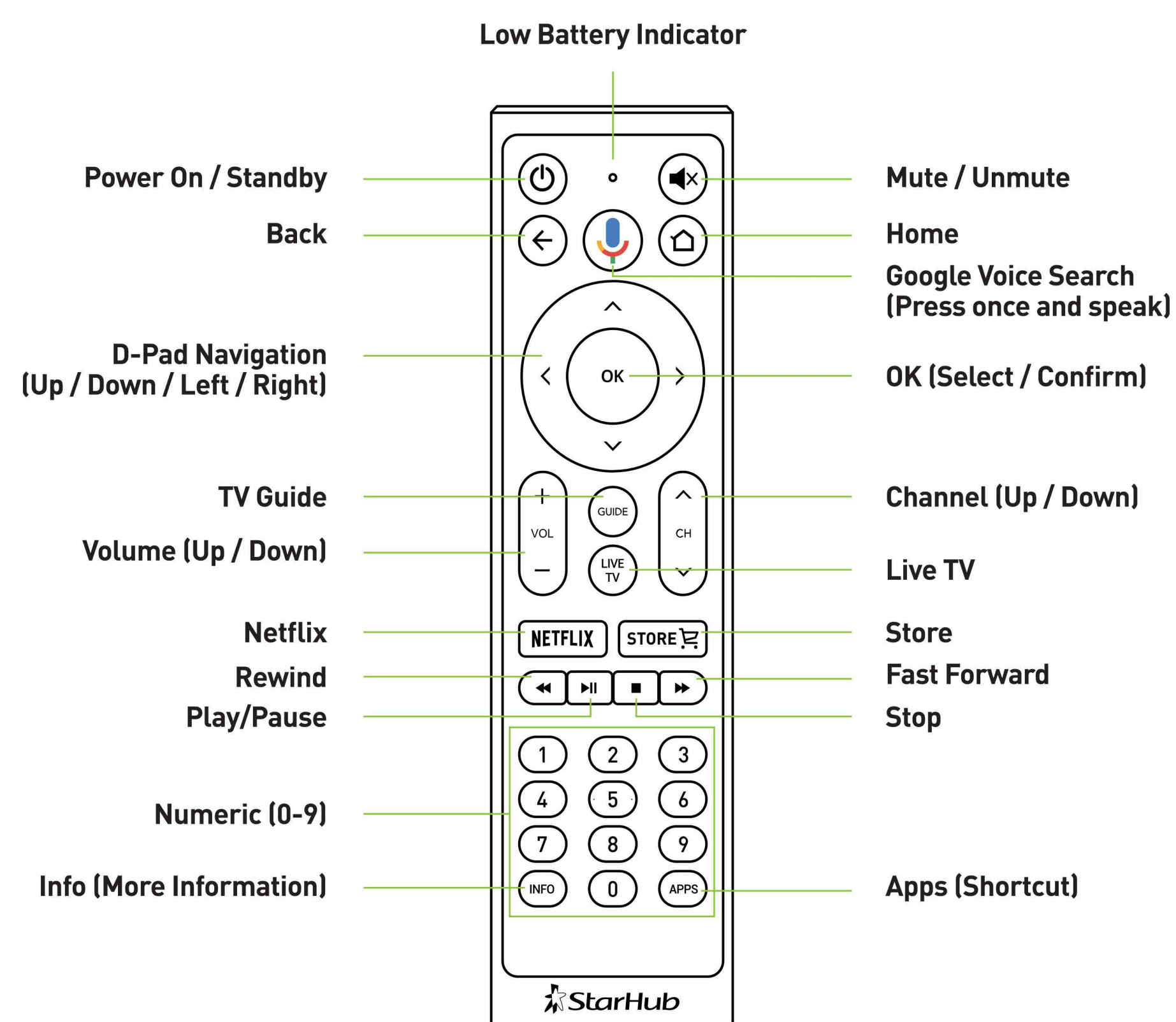The Wi-Fi CERTIFIED™ Logo is a certification mark of Wi-Fi Alliance®.

Powered by androidtv
Google, Android, YouTube, Android TV and other marks are trademarks of Google LLC.

Model No.: NV_SH800H1
Rev: 2020-07

Complies with IMDA Standards DA107248

USING YOUR REMOTE CONTROL

Low Battery Indicator

Power On / Standby — Mute / Unmute
Back — Home
— Google Voice Search (Press once and speak)
D-Pad Navigation (Up / Down / Left / Right) — OK (Select / Confirm)
TV Guide — Channel (Up / Down)
Volume (Up / Down) — Live TV
Netflix — Store
Rewind — Fast Forward
Play/Pause — Stop
Numeric (0-9)
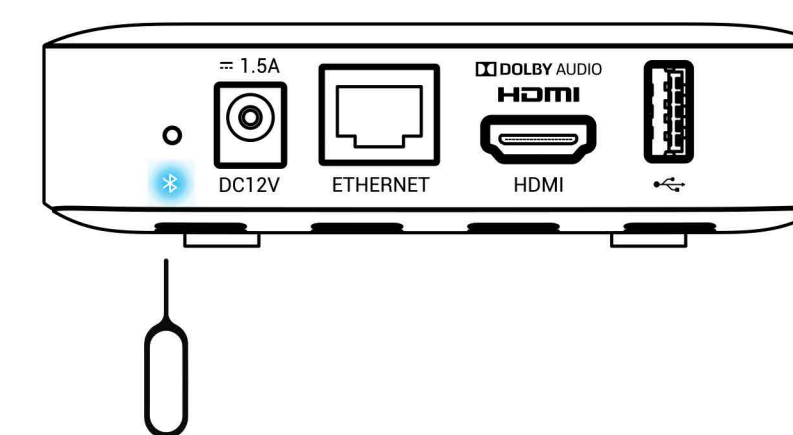Info (More Information) — Apps (Shortcut)

PARENTAL CONTROL TIPS

Take charge of your children's viewing. Set up a Parental PIN under My Account to lock selected channels, filter content by rating or restrict unauthorised purchases.

TROUBLESHOOTING TIPS

1 Remote control not responding
- Remove and re-insert batteries and try again.
- Check if Low Battery Indicator is lit.
- Replace batteries and try again.
- To re-initiate pairing, use a pin to press the Bluetooth button on the back of the box.
- Follow the pairing steps seen on screen.

2 Poor Wi-Fi connection
- Connect to the 5GHz Wi-Fi network for better performance if your router does not support a single SSID for 2.4GHz and 5GHz.
- Do not place the StarHub TV+ in a cabinet as doing so may impact Wi-Fi signal strength.
- Should you encounter Wi-Fi network issues, please check to ensure your Internet connection is working properly. Otherwise, try rebooting your Optical Network Terminal (ONT) and router.
- For an optimal experience, it is recommended to connect the Ethernet Cable directly to your router.

Please note that Wi-Fi connections are subject to external interference.

3 Box not responding
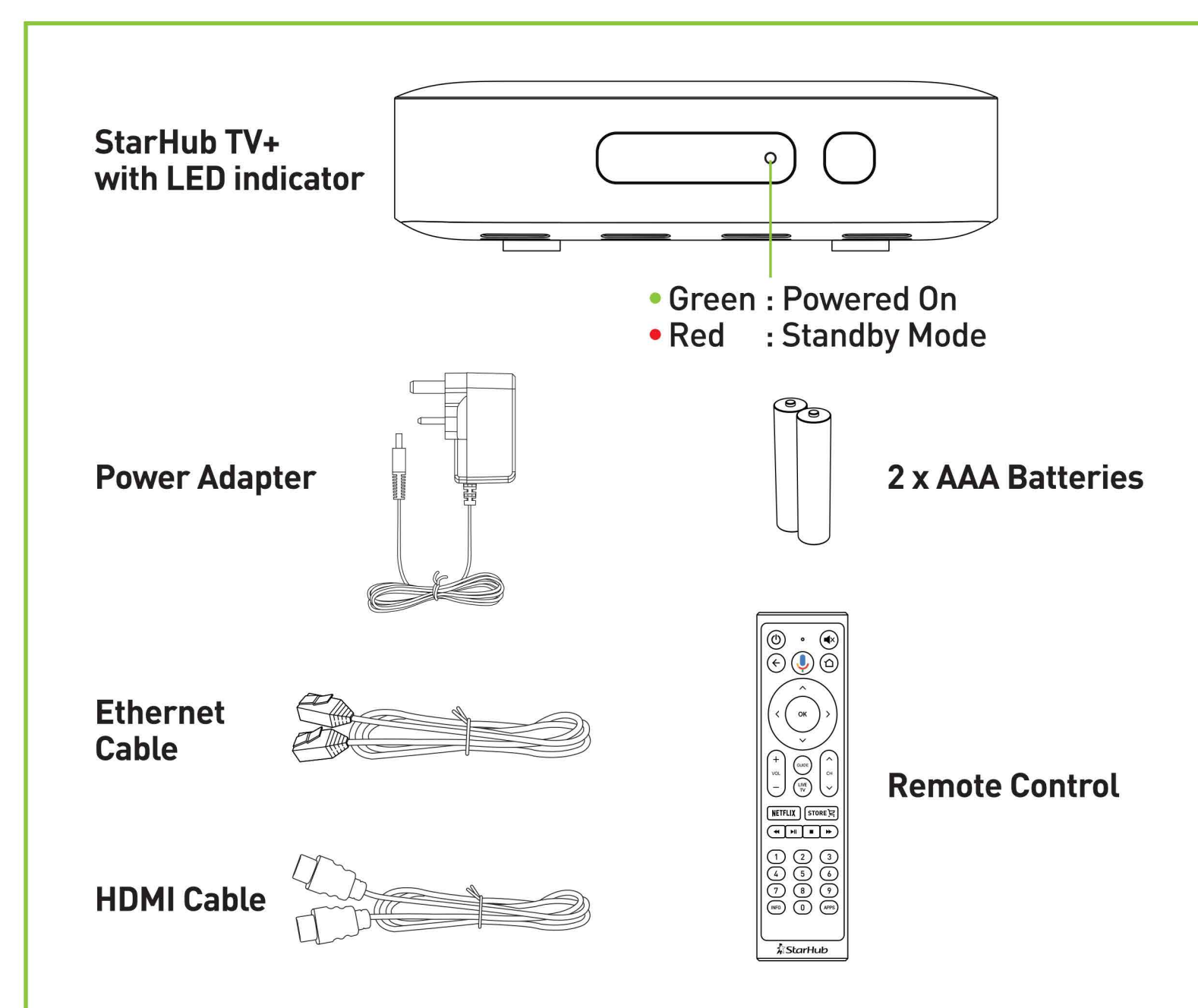- Power off the box, switch it on and try again.

For further troubleshooting information, please visit starhub.com/tvplus-box-help or scan the QR code on the left.

STARHUB TV+
QUICK START GUIDE

WHAT'S INCLUDED

StarHub TV+ with LED indicator
• Green : Powered On
• Red : Standby Mode

Power Adapter
2 x AAA Batteries

Ethernet Cable
Remote Control

HDMI Cable

SAFETY NOTICE:
This product contains alkaline batteries. Keep batteries out of the reach of children. Do not install in incorrect direction, charge or dispose in fire.

This product should only be operated in environments of temperature 25 ~ 40°C. Do not expose to direct sunlight or moisture.
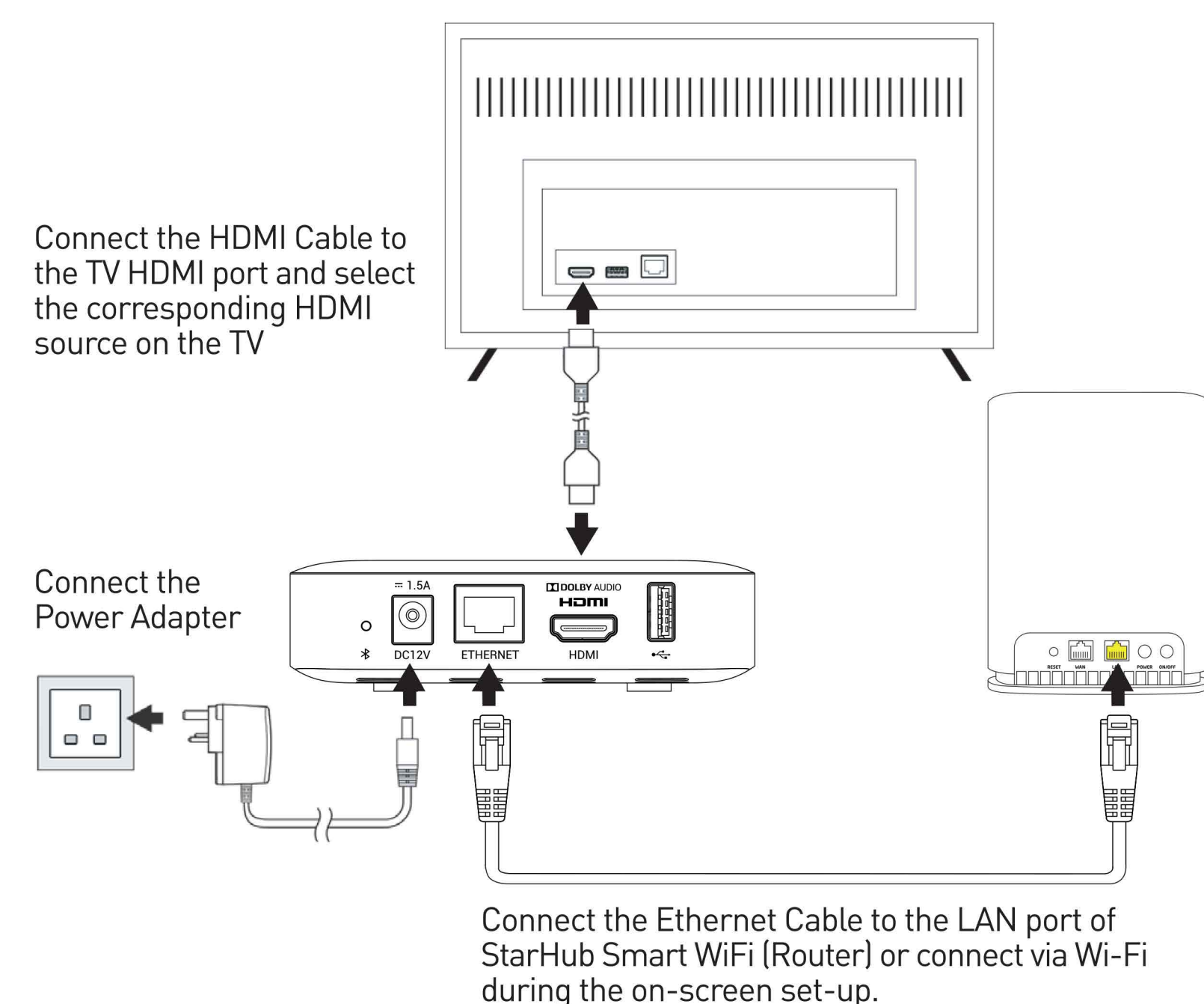
GETTING STARTED

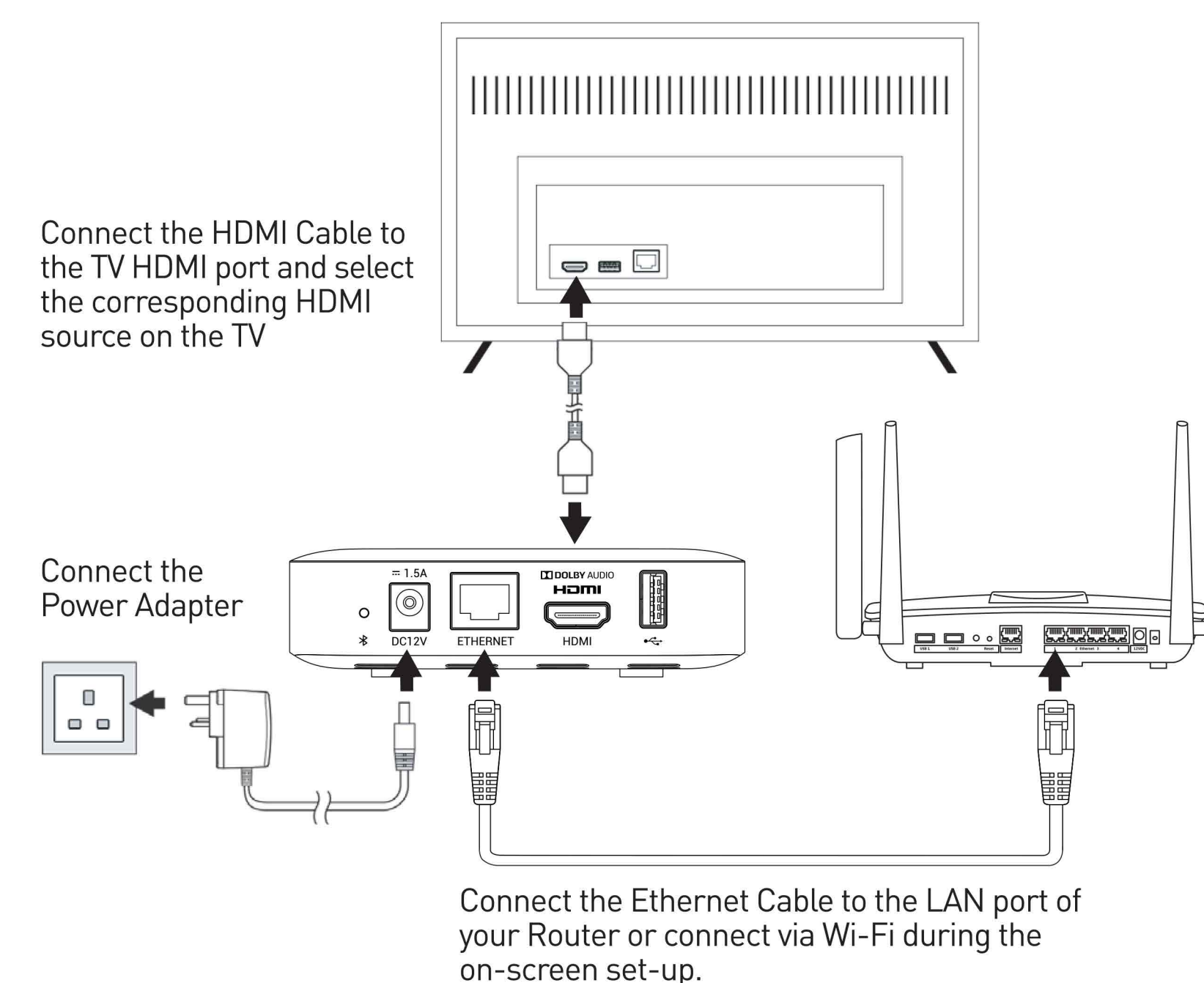**For StarHub Fibre Broadband subscribers:**

Visit starhub.com/tvplus-box-help for full list of supported routers.

1 Connect your StarHub TV+

Connect the HDMI Cable to the TV HDMI port and select the corresponding HDMI source on the TV

Connect the Power Adapter

Connect the Ethernet Cable to the LAN port of StarHub Smart WiFi (Router) or connect via Wi-Fi during the on-screen set-up.

Note: For Wi-Fi connections, streaming quality may be affected if the Wi-Fi signal strength is weak.
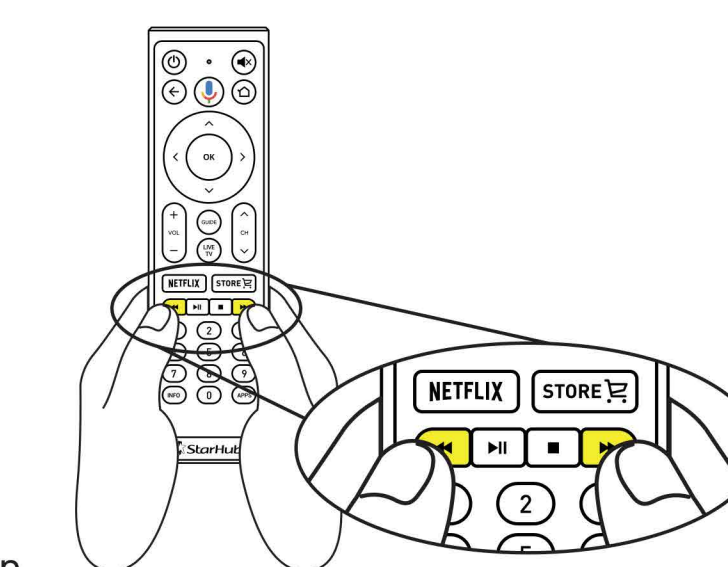
For non-StarHub Fibre Broadband subscribers:

1 Connect your StarHub TV+

Connect the HDMI Cable to the TV HDMI port and select the corresponding HDMI source on the TV

Connect the Power Adapter

Connect the Ethernet Cable to the LAN port of your Router or connect via Wi-Fi during the on-screen set-up.

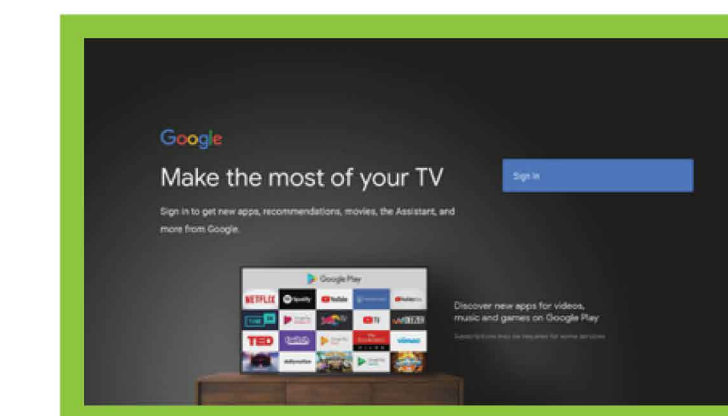Note: For Wi-Fi connections, streaming quality may be affected if the Wi-Fi signal strength is weak.

2 Pair your Bluetooth remote control
- Insert the two AAA batteries provided into the remote control.
- Once the box is powered on, follow the on-screen instructions to pair your remote control.
- Press the Rewind and Fast Forward buttons simultaneously until pairing is initiated.
- You will be notified on-screen once the pairing is successful. Otherwise, please repeat the previous step.

3 Complete the on-screen set-up
- If you did not use the Ethernet Cable to connect to a router, you will be prompted to connect to your Wi-Fi network for Internet access.
- Follow the on-screen instructions to set up your StarHub TV+ directly or choose to set up using your Android phone or tablet.
- You will require a Google Account[1] to proceed.
- Login with your Hub iD[2] to start viewing!

To watch on the go, download the StarHub TV+ app.

Download on the App Store | **GET IT ON Google Play**

[1] A Google account is required to access Android TV services and download apps on Google Play.

[2] To create a Hub iD, please visit www.starhubtvplus.com/login and click Sign Up.