



7 Troubleshooting

| Category | Problem | Tip |
|----------------|--|--|
| Power | No power | <ul style="list-style-type: none"> Ensure that the AC outlet supplies the proper voltage. Plug another electrical appliance into the AC outlet to ensure that the AC outlet operates normally. If a power failure occurs, unplug the AC power cord for 1 minute to allow the unit to reset itself. |
| Remote control | Remote control buttons are not functional. | <ul style="list-style-type: none"> Re-insert or replace the AAA batteries with their polarities (+/-) as indicated on the remote control battery area. |
| | Google Assistant microphone on the remote control does not work. | <ul style="list-style-type: none"> Follow the instructions in "How to connect Bluetooth® devices" to pair the remote control. To enable pairing mode, press  and vol down (-) button on your remote control simultaneously for 5 seconds. |
| Network | Cannot connect the network. | <ul style="list-style-type: none"> Check if the Ethernet cable connection between the TV and your router or modem is properly secured. Power cycle the router and/or modem. Check your network settings. Check if your router and/or modem is properly connected. |
| Picture | Power is on but screen image is off. | <ul style="list-style-type: none"> Check if the connection for your source device is properly made. Verify the connection to your source devices are properly made. Verify your computer is not in sleep mode when PC mode is selected on the TV. Check if the correct input mode is selected by pressing  SOURCE. Verify that your HDMI mode, for the input selected matches the resolution output of your source device. Change source input until you have picture and sound. |



For further assistance, call the customer support service in your country.
 - To obtain assistance, contact Philips customer care center:
 In the U.S.A., Canada, Puerto Rico, or the U.S. Virgin Islands: **1 866 309 5962**
 México D.F. and Área Metropolitana: **58 87 97 36**, Interior de la República: **01 800 839 19 89**
 Enter below the model and serial numbers located on the left side and the rear of the TV cabinet.

Model :

Serial :

For complete instructions, please visit www.philips.com/support to download the full version of the User manual.

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8 Profile Management

Child and rating lock

Block individuals from using specific apps or games.

You can prevent people from using specific apps or games on your Android TV by setting up a restricted profile.

If you are using a restricted profile, you cannot:

- Access or make purchases in the Google Play Store app
- Use third-party apps that do not use Google sign-in

How to set up a restricted profile

- From the Android TV home screen, scroll down and select **Settings**.
- Scroll down to **Personal** and select **Security & Restrictions > Restricted Profile > Settings**.
- Set a PIN.
- Choose which apps the profile can or cannot use by selecting **Not allowed** or **allowed** for each app.

Specifications

| Model # | 55PFL5704 55PFL5604 | 50PFL5704 50PFL5604 | 43PFL5704 43PFL5604 |
|-------------------------------------|--|---|------------------------|
| Picture | | | |
| Type | UHD (Ultra HD) (3840 x 2160 pixels 60Hz) | | |
| Diagonal screen size / Aspect ratio | 54.6" / 16:9 | 49.5" / 16:9 | 42.5" / 16:9 |
| Viewing angles | 178° (V) by 178° (H) | | |
| Built-in digital / analog tuner | ATSC (digital) / NTSC (analog) | | |
| Sound | | | |
| Mono / Stereo | Mono, Stereo | | |
| Power output (RMS watts) | 10W x 2 | 8W x 2 | |
| Equalizer | 5 band | | |
| Ease of use | | | |
| Picture format | SD (4.3 source) | 4:3 / Wide screen | |
| | HD (16:9 source) | 4:3 / Wide screen | |
| | UHD | Full | |
| Channel | | | |
| Channel coverage | Over-the-Air DTV (ATSC) | VHF: 2-13 UHF: 14-69 (Each channel may have e.g. 2.1-2.9, 3.1-3.9, etc.) | |
| | Over-the-Air Analog (NTSC) | VHF: 2-13 UHF: 14-69 | |
| CATV (Analog NTSC) | 2-13, A-W W+1-W+94 (Analog W+1-W+84), A-5-A-1, 5A | | |
| Tuning system | Channel frequency synthesized tuning system | | |
| Channel access | Direct access number keyboard, Programmable scan and Channel + (up) / - (down) | | |
| Connectivity | | | |
| Composite video input | 1 | | |
| HDMI input | 3 (selectable HDMI modes) | | |
| | Supporting HDMI video signals : 480i/p, 720p, 1080i @60Hz, 1080p, 2160p @24/30/60Hz | | |
| | Supporting HDMI digital audio signals : LPCM, AC3, DD+ Supporting PC-input video signal up to 4096 x 2160 | | |
| Analog audio L/R input | 1 (L Audio / R Audio) | | |
| PC input | Via HDMI and HDMI-DVI + Analog audio L/R | | |
| USB | 1 | | |
| Wireless LAN | Wireless LAN Supporting wireless standards : IEEE 802.11a/b/g/n/ac (2.4GHz/5GHz) | | |
| Ethernet port | 1 | | |
| Digital audio output | 1 Supporting Dolby Digital | | |
| Headphone output | 1 1/8 inch (3.5 mm) | | |
| Power | | | |
| Power requirements | 120 V~ +/- 10%, 60 Hz +/- 0.5% | | |
| Temperature | | | |
| Operating temperature | 41 °F (5 °C) to 104 °F (40 °C) | | |

* Specifications are subject to change without prior notice.

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Netflix is available in certain countries. Streaming membership required. More information at www.netflix.com.



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Google, Google Play, Android, YouTube, and related marks and logos are trademarks of Google LLC.

Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories.

Use of this TV requires consent to Google Terms of Service and Privacy Policy.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Features and specifications are subject to change without notice.

Network services, content, and the operating systems and software of this Product may be subject to individual terms and conditions and changed, interrupted or discontinued at any time and may require fees, registration and credit card information.

The American Academy of Pediatrics discourages television viewing for children younger than two years of age.

Some features may require an always-on broadband internet connection, firmware update and/or a minimum bandwidth. Internet services vary by location.

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PHILIPS

Televisions

5704 series
5604 series

55PFL5704
55PFL5604
50PFL5704
50PFL5604
43PFL5704
43PFL5604



Quick start guide

Call us:

1-866-309-5962

Scan to call us:



Chat with us:

<https://tinyurl.com/yd2fnkld>

Scan to chat with us:



Hours of operation:

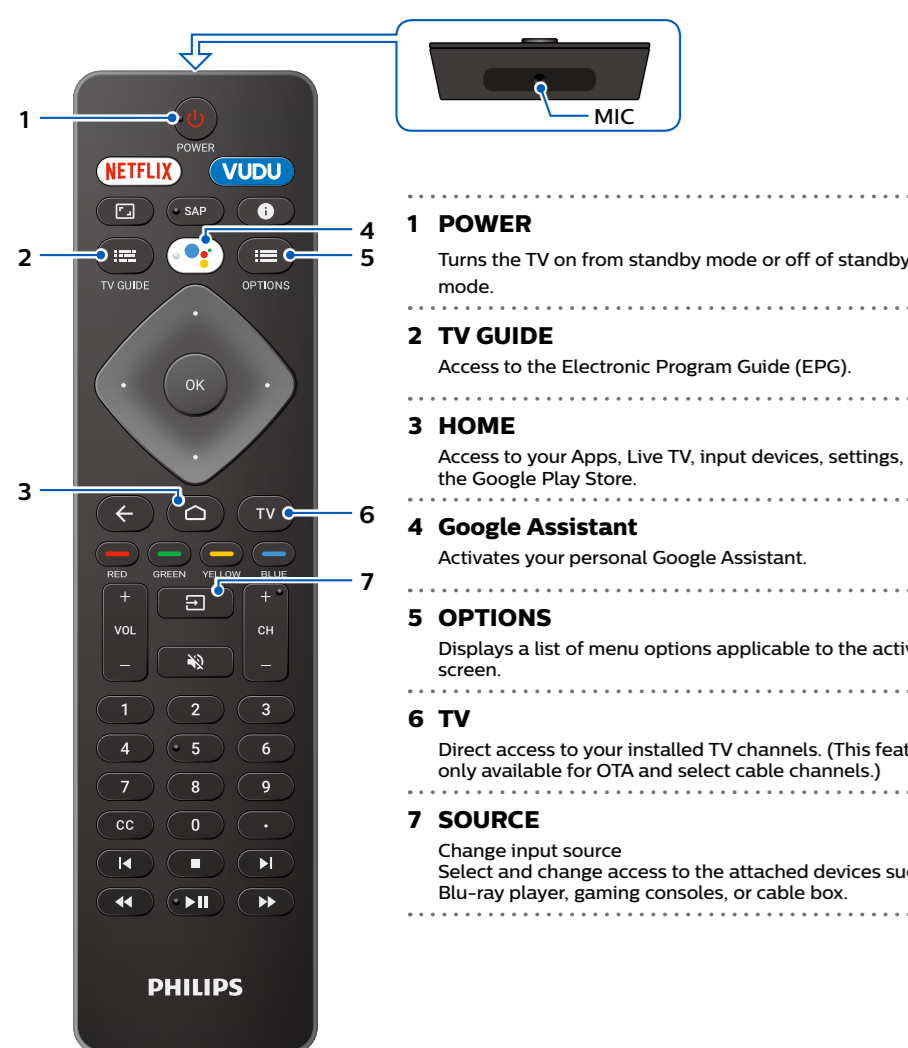
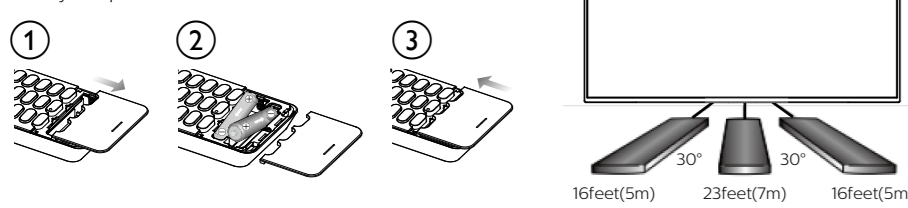
9 AM to 9 PM EST Monday – Saturday,
9 AM to 6 PM EST Sunday.

★★★★

1 Using the remote control

How to install the batteries in the remote control

Open the battery cover by firmly sliding down. Insert 2 AAA(1.5V) batteries matching the polarity indicated inside battery compartment of the remote control.



2 Best Experience

Network router

Wired Connection:
For the best experience, a wired connection is preferred. Connect an ethernet cable from your router or modem to the LAN port located on the back of your Philips Android TV.

Wireless Connection:
The Philips 5000 Series Android TV is equipped with Wireless LAN 802.11ac MIMO for wireless streaming of up-to 4K content.

Note:
Wireless performance may be affected by various factors, including the distance between the TV and your Wi-Fi router. To improve wireless performance, we recommend placing your Wi-Fi router within 15 feet of your TV.

Note:
The use of open or unencrypted Wi-Fi networks is not recommended, as these networks are not secured, and your data could be at risk.

1 POWER

Turns the TV on from standby mode or off of standby mode.

2 TV GUIDE

Access to the Electronic Program Guide (EPG).

3 HOME

Access to your Apps, Live TV, input devices, settings, and the Google Play Store.

4 Google Assistant

Activates your personal Google Assistant.

5 OPTIONS

Displays a list of menu options applicable to the active screen.

6 TV

Direct access to your installed TV channels. (This feature is only available for OTA and select cable channels.)

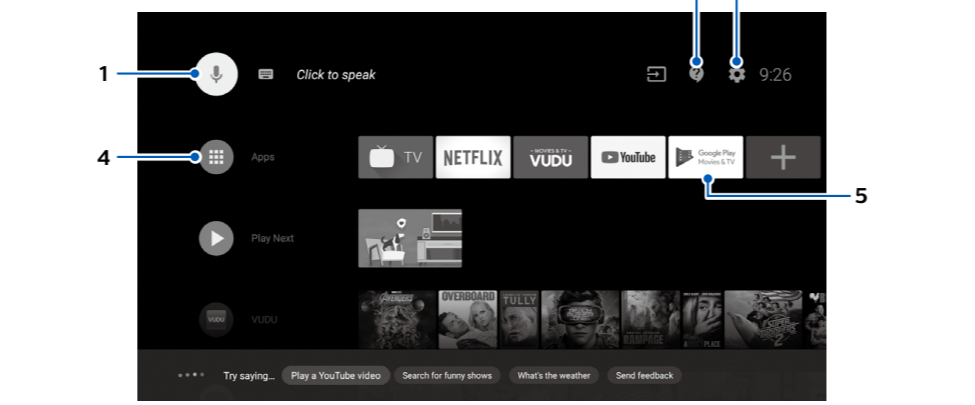
7 SOURCE

Change input source
Select and change access to the attached devices such as Blu-ray player, gaming consoles, or cable box.

3 Explore your television

From the Android TV home screen, you can easily access movies, TV shows, music, apps, input devices, settings, and more.

To go back to the home screen at any time, press the (home) button on your remote control.



1 Google Assistant

Activates your personal Google Assistant. Type or speak to search for content, control your TV, manage your smart home devices, and more.

2 e-Help

Online help videos and tutorials

3 Setup

Configure your television settings and connect to wireless devices.

4 Apps

Apps gallery

5 Google Play Store

You must sign in with a Google account to visit and download apps from the Google Play store.

4 Live TV

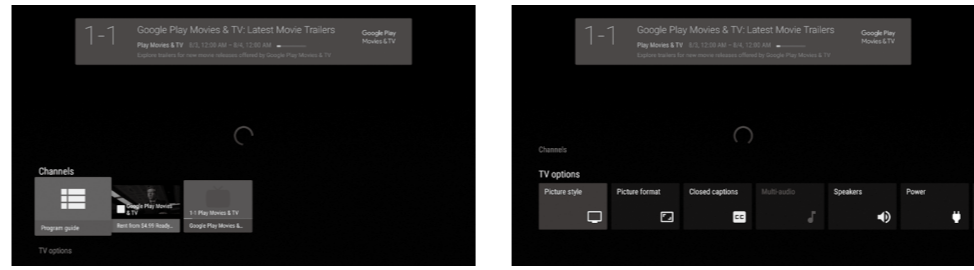
The Live TV channels feature on Android TV loads television shows, sports, news, and more from your participating TV apps or OTA TV tuner so you can watch them all in one place.

Options

Press OK while viewing Live TV to switch between Channels and TV options.

Channels: switches between program guide and channel.

TV options: configure picture and audio preferences.



Pause Live TV

You can pause OTA Live TV programming when a 16GB or larger USB Flash Drive is connected to your Android TV.

Tip:
Live TV feature is only compatible with antenna and select cable options. To access your cable box or other source inputs, you must select on your remote control.

5 Google Assistant

Activate Google Assistant

Tip:
To enjoy all of the benefits Google Assistant can provide, an internet connection and a Google account are required.

How to use the remote control

- Activating the Google Assistant on the home screen will launch a Google Query.
 - Activating the Google Assistant within an app will allow you to search and find information only related to a specific app.
- Speak into the microphone located on the top of your remote control. Speech examples may be displayed depending on your model.
 - Refer to the Google web site (<https://assistant.google.com>) for more information on what to ask.

SafeSearch filter for Google Search

SafeSearch can help you block inappropriate or explicit images from your Google search results. The SafeSearch filter helps block most adult content from your television. Parental supervision is strongly recommended.

- At the Android TV home screen, select **Settings** and press OK.
- Scroll down to **Preferences** and select **Google**.
- Select **SafeSearch filter** and press OK.

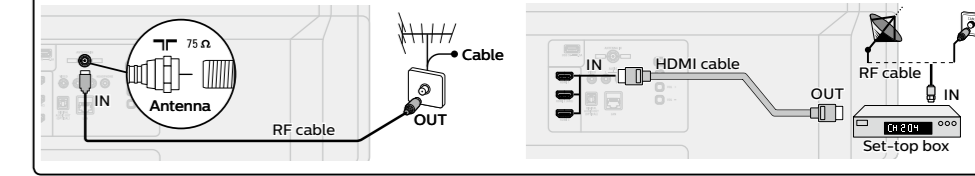
6 Connecting your devices

How to use external devices

Connecting antenna or cable / satellite / IPTV set-top box

Tip:
Connect your external devices to your Android TV before powering on.

If connecting to an antenna via an RF cable
DTV programs that are broadcasted in your area can be received for free through a digital antenna.



Changing input to devices that are connected to the TV.

Press to switch input device list.

How to use Chromecast

Casting allows you to mirror your favorite apps on the big screen.

- Tip:**
The device you are using to cast to your television must be on the same Wi-Fi network.
- Open a Chromecast-enabled app.
 - Tap.
 - Tap the device you would like to cast to.

How to connect to your Bluetooth® devices

To pair your pair Bluetooth® devices, such as a wireless headset, keyboard, game controller, with your Android TV.

- From the Android TV home screen, scroll to the right and select **Settings**.
- Under **Remote & accessories**, select **Add accessory**.
- Enable pairing mode on your device.
- Using your TV remote control, select your device from the list shown on your TV.
- Your Android TV will pair with your device.

Tip:
Some devices may require additional steps. Please consult your Bluetooth device manual for more information.